EXHIBIT 19 Chart of Proposed Performance Expectations

PROGRAM	MEASURE	PERFOR	PROPOSED PERFORMANCE GOALS	
GROUP		YEAR 1	YEAR 2	
ADULT	Entered Employment Rate	77%	79%	
	Six Month Retention Rate	87%	88%	
	Average Earnings Change	\$3,500	\$3,750	
	Credential Rate	62%	64%	
	Entered Employment Rate	83%	85%	
	Six Month Retention Rate	93%	94%	
DISLOCATED WORKERS	Average Earnings Change	90%	92%	
	Credential Rate	75%	77%	
	Entered Employment Rate	68%	70%	
	Six Month Retention Rate	79%	81%	
YOUTH AGES	Average Earnings Change	\$2,500	\$2,750	
19 - 21	Credential Rate	54%	56%	
YOUTH 14 - 18	Skill Attainment Rate	87%	88%	
	Diploma or Equivalent Attainment Rate	62%	64%	
	Placement/Retention Rate	58%	60%	
EMPLOYERS	Customer Satisfaction	72%	73%	
PARTICIPANTS	Customer Satisfaction	76%	77%	